



2017 Community Impact Report

CONNECTING COMMUNITIES → DRAMATIC RESULTS

PANGAEA
INTERNET AT THE SPEED OF LIGHT

– PANGAEA IMPACT 2017 –

Partnerships



Public/private partnerships have provided the necessary puzzle pieces to create this state-of-the-art network and dramatic community impact.



Wi-Fi usage has far exceeded expectations. The original target was 18,000 annual users. Since the project inception in 2015, more than 600,000 users have accessed the networks.

PANGAEA public Wi-Fi is available in many downtown areas of Polk & Rutherford counties including Harmon Field and Lake Lure beach.

- PANGAEA IMPACT 2017 -

Community Impact

WHO WE SERVE



50+
GOVERNMENT AGENCIES



35
K-12 SCHOOLS & COLLEGE CAMPUSES



6
LIBRARIES



39
HOSPITALS & MEDICAL FACILITIES

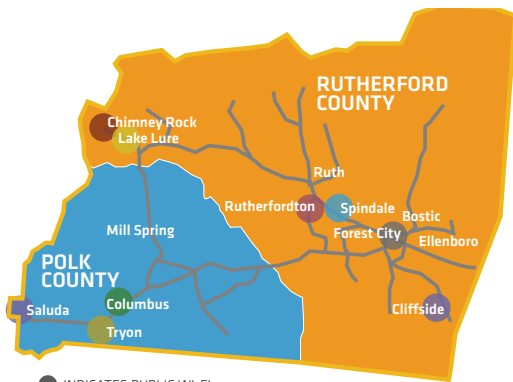


147
COMMERCIAL CUSTOMERS



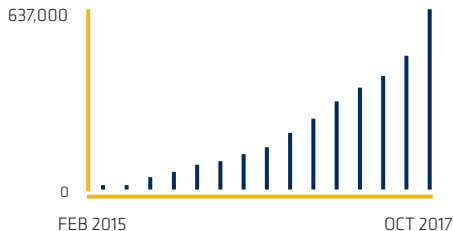
637,000+
WI-FI USERS

NETWORK AREA



● INDICATES PUBLIC WI-FI

CUMULATIVE WI-FI USERS



– PANGAEA IMPACT 2017 –



Since 2013, PANGAEA Internet has awarded more than \$10,000 in fiber splicing scholarship funds and customer installation grants.

Polk County, North Carolina



The difference is like
night and day for us

Lee Lindsay,
Steps to Hope,
Columbus



PANGAEA has always
been a rock solid, reliable
internet solution

Bruce Yelton,
Polk County Government,
Columbus



My metropolitan
colleagues are quite
surprised with what we
have in our rural area

Scott Warren,
CooperRiis, Inc.,
Mill Spring



PANGAEA has changed
the way we do business

Kevin Johnson,
Wayne Wire Die Co.,
Columbus



In a day when vendors
rarely treat customers
with even good customer
support, Ken and Stu
displayed great care and
excellent customer support

Jason Sain,
St. Luke's Hospital,
Columbus



Best thing we ever did
was switch to PANGAEA
Internet

Dave Miller,
Gospel Express Ministries,
Columbus



Another Successful Network Upgrade!

We recently completed a network upgrade that doubled our supply of internet bandwidth to meet the demand of our fast-growing family of customers.

Rutherford County, North Carolina



As a healthcare provider, we rely on connectivity 24/7; with PANGAEA we have never experienced an outage

John Cilone,
FairHaven Nursing Home,
Bostic



PANGAEA has truly increased our productivity and connections with the customers we serve throughout the United States

Kyle Hankinson,
KCH Engineered Systems,
Forest City



PANGAEA has provided a very high standard for uptime and quality of service for our business

Richard Hendricks,
Tanner Companies, LLC,
Rutherfordton
www.doncaster.com



Our decision to work with PANGAEA Internet has been an incredible experience and we couldn't be more pleased

Staff & Owners,
Green River Plantation,
Rutherfordton



Connectivity is excellent and the speed is fast

Charles Burgess,
Burgess-Pittman &
Co. of Keller Williams,
Rutherfordton



After a power surge, Ken had us back to full flow in just minutes; that's what I call service

Dr. Scott Rash,
Breakthrough Chiropractic,
Spindale



Within three days PANGAEA Internet installed a 1GB connection for the Tryon International Equestrian Center's (TIEC's) new steeplechase location, which hosted the 71st annual event.

The new Columbus, NC location drew more than 9,000 spectators. PANGAEA Internet now serves five TIEC locations.

- PANGAEA IMPACT 2017 -
Board of Directors / Staff

BOARD OF DIRECTORS



Jim Edwards
PRESIDENT

2017 saw good progress in PANGAEA's network speed and reliability through strategic equipment and network investments



Joe Crowder
SECRETARY

Incredibly reliable fiber optic service delivered by a dedicated and knowledgeable staff



Harry Grymes
TREASURER

Providing reliable "light speed" connectivity to power your business enterprise



Ron Walters
EXECUTIVE DIRECTOR

Community leadership, invaluable partnerships, tremendous staff = amazing results



Stu Davidson
OPERATIONS DIRECTOR

Direct fiber connection results in superior service



Jeff Byrd
DIRECTOR

Small towns, rural counties, with world class bandwidth



Steve Garrison
DIRECTOR

Enhancing economic growth via reliable and dependable high-speed fiber



Marche Pittman
DIRECTOR

The service that we receive from PANGAEA helps us make government faster and more effective for the citizens of Polk County



Ken Griffin
NETWORK ENGINEER

Our enterprise grade fiber bandwidth and reliability will future-proof your infrastructure



Carolyn Whitehead
OFFICE ADMINISTRATOR

Dedicated service provided by dedicated people



Russ Pitts
DIRECTOR

Enabling affordable, reliable, high-speed internet in Western North Carolina

MISSION

To deliver affordable, reliable connectivity and services for our region that will enhance economic development, improve the quality of life, and create a broad platform of innovation enabling underserved areas.



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