

Broadband Facts

e-Polk Inc. dba PANGAEA Internet Standard 500: Internet Service for Consumers

Fixed Broadband Consumer Disclosure

Monthly Price **\$100.00**

This Monthly Price is not an introductory rate.

A term contract specified in agreement is required (customized)

Additional Charges & Terms

Provider Monthly Fees	
Additional IP address	\$20
Payment Processing Fee (Non Autopay)	\$5
One-time Fee	
Installation Fees	Variable
Service Call (for customer equipment)	\$100
Early Termination Fee	Variable
Government Taxes	NONE

Discounts & Bundles

None offered

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit: affordableconnectivity.gov

Participates in the ACP

No

Speeds Provided with Plan

Typical Download Speed	500 Mbps
Typical Upload Speed	500 Mbps
Typical Latency	8 ms

Data Included with Monthly Price

Charges for Additional Data Usage	Unlimited None
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Network Management

[Read our Policy](#)

Privacy

[Read our Policy](#)

Customer Support

Contact Us: [Customer Support](#) / 828-859-3072

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

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